

**Granite State Electric Company
and
EnergyNorth Natural Gas
d/b/a Liberty (Energy) Utilities**

MONTHLY REPORT OF TRANSITION PROGRESS

For the Month of APRIL 2013

ATTACHMENT A

MONTHLY TRANSITION COSTS AND SUPPORTING DETAIL

Please see the following attachments:

- A.1 Transition Services Cost Report - *Please see native format Excel worksheets*
- A.2 Transition Services Cost Report Supporting Detail – *Please see native format Excel worksheets*
- A.3 GSE and ENNG Monthly Transition Progress

\$	1,218,092.97	\$	1,046,649.78	\$	621,678.89	\$	909,940.68	\$	749,045.85	\$	750,000.00	\$	810,561.31	\$	835,733.87	\$	583,271.51
----	--------------	----	--------------	----	------------	----	------------	----	------------	----	------------	----	------------	----	------------	----	------------

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 4/12/2013
Invoice #: 800018215
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2013
N/A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	4,782.00	-	4,782.00	4,782.00
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	4,782.00	-	4,782.00	4,782.00
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	3,611.44	3,611.44	7,222.88	7,222.88
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	3,611.44	3,611.44	7,222.88	7,222.88
Planned Major Mtn	-	-	-	1,745.43	-	1,745.43	1,745.43
Emergency Mtn & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	30.17	-	30.17	30.17
Electric Eng & Design	-	-	-	25,438.89	-	25,438.89	25,438.89
Resource & Workload Planning	-	-	-	1,632.87	-	1,632.87	1,632.87
Electric Fdr, Sub T and Sub Asset Planning	-	-	-	(3,200.96)	-	(3,200.96)	(3,200.96)
Sub Mtn Programs /Engineering	-	-	-	54,458.53	-	54,458.53	54,458.53
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	59.60	-	59.60	59.60
Electric Lab	-	-	-	1,460.28	-	1,460.28	1,460.28
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	474.95	3,033.28	3,508.23	3,508.23
Relay & Protection	-	-	-	1,190.03	-	1,190.03	1,190.03
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	8,111.87	-	8,111.87	8,111.87
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	60,484.77	-	60,484.77	60,484.77
Network Strategy & Planned Major Mtn	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtn Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, Inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	(621.08)	(621.08)	(621.08)
Gas Support/Workload Planning	-	-	-	-	161.32	161.32	161.32
Meter Ops/Meter Shop	-	-	-	-	2,719.36	2,719.36	2,719.36
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	(2,235.93)	(2,235.93)	(2,235.93)
Operations	-	-	-	151,886.43	3,056.95	154,943.38	154,943.38
Energy Efficiency	-	-	-	2,116.46	-	2,116.46	2,116.46
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	2,116.46	-	2,116.46	2,116.46
Network Control	-	-	-	(55,324.78)	-	(55,324.78)	(55,324.78)
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	899.93	-	899.93	899.93
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	40.62	-	40.62	40.62
Gas Control	-	-	-	-	16,353.02	16,353.02	16,353.02
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	(850.36)	(850.36)	(850.36)
Gas Load Forecasting	-	-	-	-	1,550.93	1,550.93	1,550.93
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	(54,384.23)	17,053.59	(37,330.64)	(37,330.64)
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring Reporting Compliance & Training	-	-	-	166.98	-	166.98	166.98
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmental Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	1,434.95	1,434.95	1,434.95
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	166.98	1,434.95	1,601.93	1,601.93
Site Services	-	-	-	-	24,095.83	24,095.83	24,095.83
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	24,095.83	24,095.83	24,095.83
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 4/12/2013
Invoice #: 800018215
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2013
N/A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	13,172.24	61,753.75	74,925.99	74,925.99
Meter Rdg, Billing & Payment Processing	-	-	-	66,189.51	42,894.40	109,083.91	109,083.91
Collections Support	-	-	-	11,631.17	-	11,631.17	11,631.17
New Business Admin	-	-	-	12,003.64	82.48	12,086.12	12,086.12
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	(1,506.39)	-	(1,506.39)	(1,506.39)
Customer Service	-	-	-	101,490.17	104,730.63	206,220.80	206,220.80
General	-	-	-	8,703.43	7,540.13	16,243.56	16,243.56
Regulatory Reporting	-	-	-	-	(1,961.18)	(1,961.18)	(1,961.18)
Regulatory Support	-	-	-	8,703.43	5,578.95	14,282.38	14,282.38
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	-	-	-	38,416.94	43,316.41	81,733.35	81,733.35
Collaboration Services	-	-	-	-	-	-	-
Data Centers	-	-	-	-	-	-	-
Client services	-	-	-	-	-	-	-
Contracts & Licenses	-	-	-	3,118.33	5,791.18	8,909.51	8,909.51
Infrastructure Services	-	-	-	93,343.09	20,219.40	113,562.49	113,562.49
Networking Support	-	-	-	-	-	-	-
EMS/SCADA	-	-	-	1,131.14	-	1,131.14	1,131.14
Security Services	-	-	-	-	-	-	-
IT	-	-	-	136,009.50	69,326.99	205,336.49	205,336.49
TOTAL	-	-	-	354,382.18	228,889.33	583,271.51	583,271.51

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment A.3 – Monthly Transition Progress
Granite State Electric Company

Granite State Electric Company				
	25%	50%	75%	100%
<i>Transition Service Group</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>
Human Resources			11/12	05/13
Financial Services	02/13			01/14
Operations	03/13 ¹ 06/13 ²	11/13	02/14	07/14
Energy Solutions Delivery and Efficiency				06/14
Energy Control and Supply	03/13 ¹ 06/13 ²	11/13	01/14	07/14
Project Management	06/13	11/13	01/14	7/3/14
Health Safety and Environment				11/12
Security		05/13	08/13	01/14
Supply Chain and Inventory Management				07/14
Customer Services Support				06/14
Regulatory Support	05/13	06/13	10/13	01/14
Records Management				07/13
IT Transition Services				01/14

¹Energy Procurement

²Operations

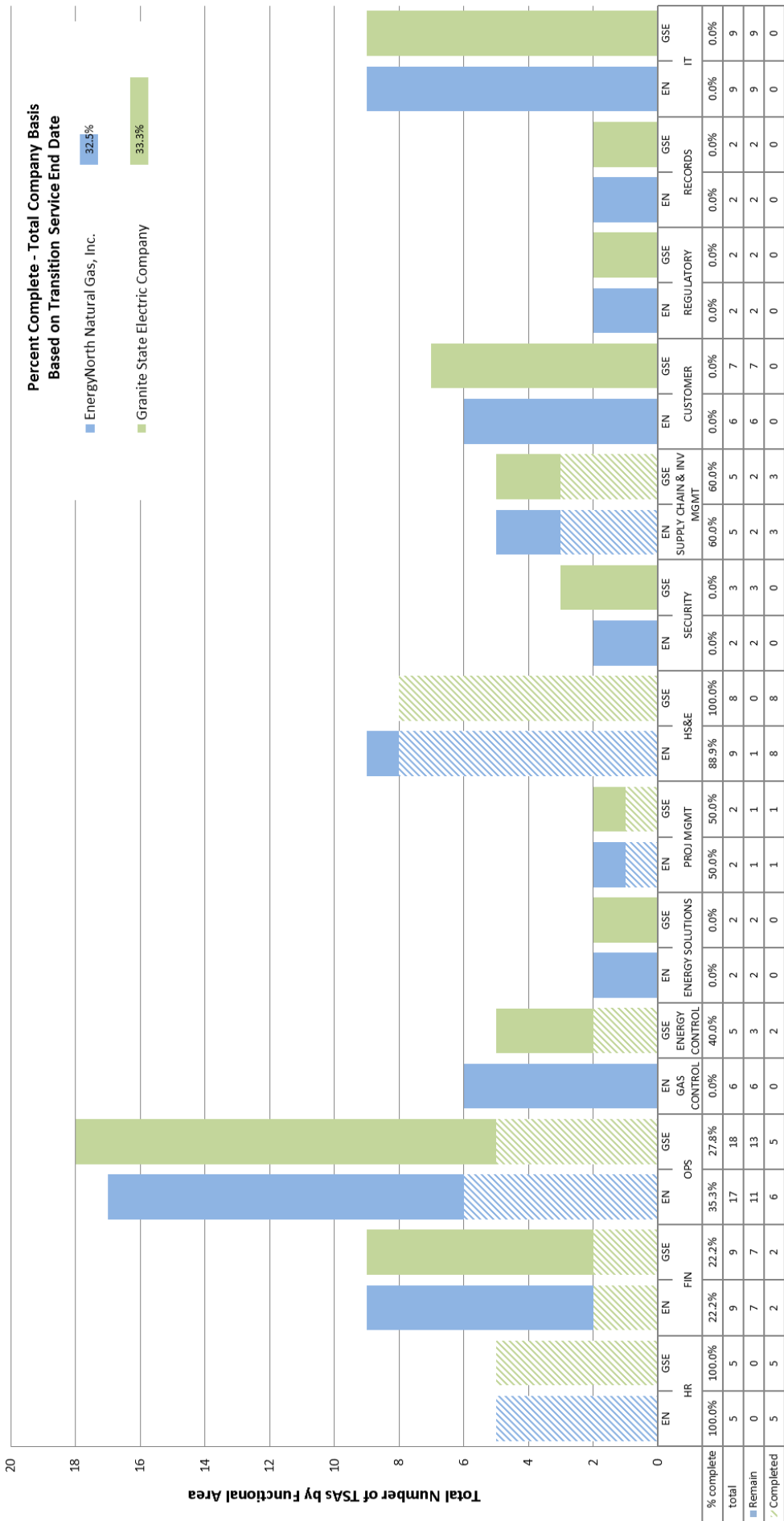
Attachment A.3 – Monthly Transition Progress
EnergyNorth Natural Gas, Inc.

EnergyNorth Natural Gas				
	25%	50%	75%	100%
<i>Transition Service Group</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>
Human Resources			11/12	05/13
Financial Services	02/13			01/14
Operations	03/13 ²	07/13	01/14	07/14
Energy Solutions Delivery and Efficiency				01/14
Energy Control and Supply	03/13	07/13 ¹ 07/13 ²	09/13 ¹ 01/14 ²	07/14
Project Management				03/13 ²
Health Safety and Environment			11/12	07/14
Security			08/13	01/14
Supply Chain and Inventory Management		12/12		07/14
Customer Services Support				01/14
Regulatory Support	05/13	06/13	10/13	01/14
Records Management				07/13
IT Transition Services				01/14

¹Energy Procurement

²Operations

Attachment A.3 – Monthly Transition Progress
Percent TSAs Completed by Function



ATTACHMENT B

IT STATUS REPORTS

Please see the following attachments:

Attachment B.1 – IT Monthly Overall Status Information

Attachment B.2 – IT Monthly Reporting of Project and Application Status

Attachment B.3 – IT Change Request (*as needed*)

Granite State and EnergyNorth Governance Update

April 15, 2013

Meter-to-Cash Project

Overall Project Health		Project is on schedule but the team requires the following quotes from Cogsdale to ensure it remains on target for success. - Cogsdale has committed to deliver proration and therms quote April 22nd and the Customer Choice and Estimation quote May 5th
Category Health	   	Timelines - no issues Resources - no issues Cost - meeting scheduled to review Meter to Cash budget Scope - no issues
Transition Update	1. 2. 3. 4. 5. 6.	Cogsdale – started test cycle 3 – data validation ITRON – determined testing approach for FCS and MV90 Fiserv – started planning for integration testing IVR – hardware purchased and in place Energy Efficiency – 8 reports completed and demonstrated Sales & Marketing – workaround solution waiting for approval from Directors

Engineering & Operations Project

Overall Project Health		Project is on target for success
Category Health		Timelines - no issues Resources - no issues Cost - no issues Scope - no issues
Transition Update	1. 2. 3. 4. 5.	National Grid SCADA transferred some data samples SCADA kickoff meeting occurred April 16th Kickoff meeting for ArcFM & Electric project is being scheduled Some National Grid substations have one Remote Terminal Unit (RTU) for both Transmission and Distribution Input Output (IO) points. National Grid and Liberty need to initiate a sub-project to separate these IO points onto an RTU for Transmission and one for Distribution. Kurt Demmer and Chris Brouillard are the leads on the RTU strategy

Gastar Project

Overall Project Health		The project is moving in the right direction but it is kept at Yellow as Liberty has not seen the results at this time.
Category Health	   	Timelines - still targeting July 1st for Wholesale and September 2 for Retail Resources - no issues Cost - are estimated to exceed budget Scope - no issues
Transition Update	1. 2. 3.	9 modules for Wholesale have been deemed completed by the vendor 9 modules for Retail have been deemed completed by the vendor The modules completed by the vendor are due to be released April 19th

Work Management Project

Overall Project Health		Project is targeting to success
Category Health	   	Timelines - reporting green for gas deployment and electric deployment. Resources - interviewing for a PM at this time Cost - strong potential to exceed budget Scope - no issues
Transition Update	1. 2. 3.	Design / Configuration for Emergency Orders completed - problem code validation from the business still required

NG IT Infrastructure

Overall Project Health		
Category Health	   	Timelines - dependent on getting approvals on numerous data files on time. Resources - no issues Cost - Day 2 costs are on track Scope - no issues
Transition Update	1. 2. 3.	Decommissioning of H drives at Manchester have been completed National Grid will now have Verizon decommission the Reservoir Woods' Call Manager over the next two weeks Delivered CRIS / BMS on April 6 to support integration testing between Cogsdale and GASTAR

Liberty IT Infrastructure

Overall Project Health		The Infrastructure team is underway with progress on SCADA network and the planning for additions to business systems, customer systems, call management systems, data and telecom requirements.
Category Health		Timelines - no issues Resources - no issues Cost - no issues Scope - no issues
Transition Update	1. 2. 3. 4.	National Grid's phone system for New Hampshire can now be turned off Salem's PBX can be turned off Londonderry's close date is April 8th 4 systems known remaining on National Grid network: AMAG Security, SCADA (Gas/Electric) , Mobile Work Force Management (MDSI , Storms) , Metering

Attachment B.2 – IT Monthly Reporting of Project and Application Status

Granite State Electric Company								
			Functionality Design	Data Conversion Plan	Testing Design	Testing Begins	Cutover Planning	Implementation Target
			MMYY	MMYY	MMYY	MMYY	MMYY	MMYY
Meter to Cash		Cogsdale	06/12	09/12	06/13	09/13	12/13	05/15
		Ittron	Currently in place	N/A	12/13	01/14	12/13	05/15
		IVR	Currently in place	N/A	12/13	01/14	12/13	05/15
		FiServ (Bill Print & Cash Processing)	Currently in place	N/A	12/13	01/14	12/13	05/15
		Gastar	NA	NA	NA	NA	NA	NA
Engineering and Operations		GIS – ArcFM	0713		0813	1013	0913	0114
		Designer	1213	NA	0114	0314	0214	0514
		Responder (Outage Mgmt. System)	0114	Pending	1113	0214	1213	0514
		Fortis (Document Mgmt. System)	Pending	Pending	Pending	Pending	Pending	Pending
Work Management		SCADA	0613	0613	0718	0913	0813	0514
		Equipment Management	02/14	02/14	02/14	02/14	04/14	05/14
		Service Management	02/14	02/14	02/14	02/14	02/14	05/14
		Mobile Tech	02/14	02/14	02/14	02/14	02/14	05/14

5003 / 5004
Monthly Report of Transition Progress
Attachment B – IT Status Reports
(per Settlement V.C.1.b. (v))
For the Month of July 2013

	Job Cost	02/14	02/14	02/14	02/14	02/14	02/14	05/14
	Work Estimating (Quadra)	06/13	N/A	05/13	05/13	06/13	07/13	

Attachment B.2 – IT Monthly Reporting of Project and Application Status

Energy North Natural Gas									
		Functionality Design	Data Conversion Plan	Testing Design	Testing Begins	Cutover Planning	Implementation Target		
		MMYY	MMYY	MMYY	MMYY	MMYY	MMYY		
Meter to Cash	Cogsdale	06/12	09/12	09/12	10/12	05/13	09/13		
	Itron	Currently in place	N/A	04/13	04/13	05/13	09/13		
	IVR	Currently in place	N/A	06/13	06/13	05/13	09/13		
	FiServ (Bill Print & Cash Processing)	Currently in place	N/A	04/13	04/13	05/13	09/13		
Gastar	Gastar	04/12	09/12	04/13	05/13	05/13	07/13 Wholesale 09/13 Retail		
Engineering and Operations	GIS – ArcFM	0713	0713	0813	0913	0913	1213		
	Designer	1213	NA	0114	0228	0214	0614		
	Responder (Outage Mgmt. System)	NA	NA	NA	NA	NA	NA		
	Fortis (Document Mgmt. System)	Pending	Pending	Pending	Pending	Pending	Pending		
Work Management	SCADA	0513	0513	0713	0813	0813	1013		
	Equipment Management	05/13	06/13	05/13	05/13	08/13	09/13		
	Service Management	05/13	06/13	05/13	05/13	08/13	09/13		
	Mobile Tech	05/13	06/13	05/13	05/13	08/13	09/13		

5003 / 5004
Monthly Report of Transition Progress
Attachment B – IT Status Reports
(per Settlement V.C.1.b. (v))
For the Month of July 2013

	Job Cost	05/13	06/13	05/13	05/13	08/13	09/13
	Work Estimating (Quadra)	N/A	N/A	N/A	N/A	N/A	N/A

Attachment B.3 – IT Change Requests

There are no change requests for this month.

ATTACHMENT C

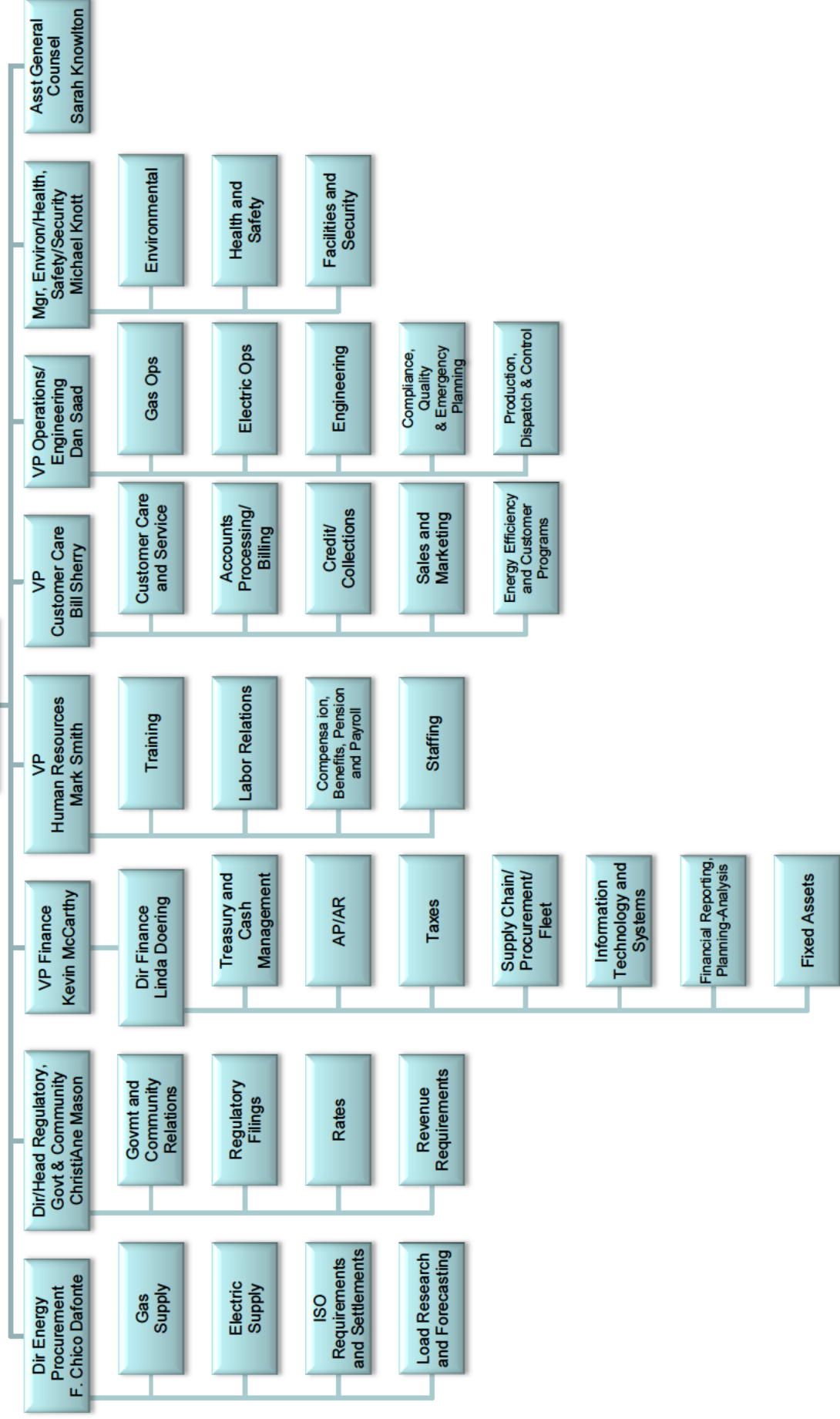
UPDATED STRUCTURAL ORGANIZATIONAL CHARTS

Granite State and EnergyNorth under Liberty Energy Utilities (New Hampshire) Corp

May 22, 2013

5003/5004
Monthly Report of Transition Progress
(per Settlement V.C.1)
For the Month of April 2013

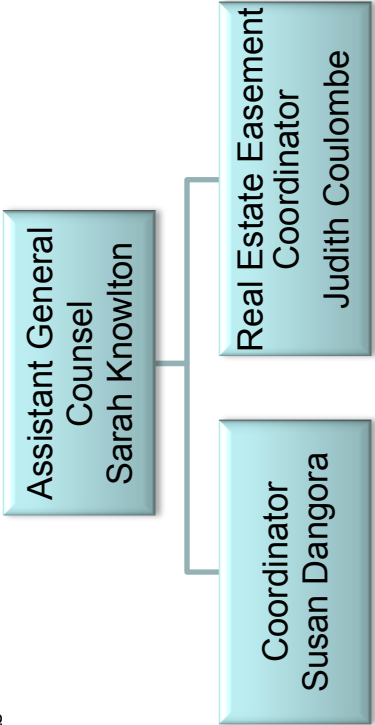
Attachment C - Structural Organizational Charts



Vacant
Position

Legal

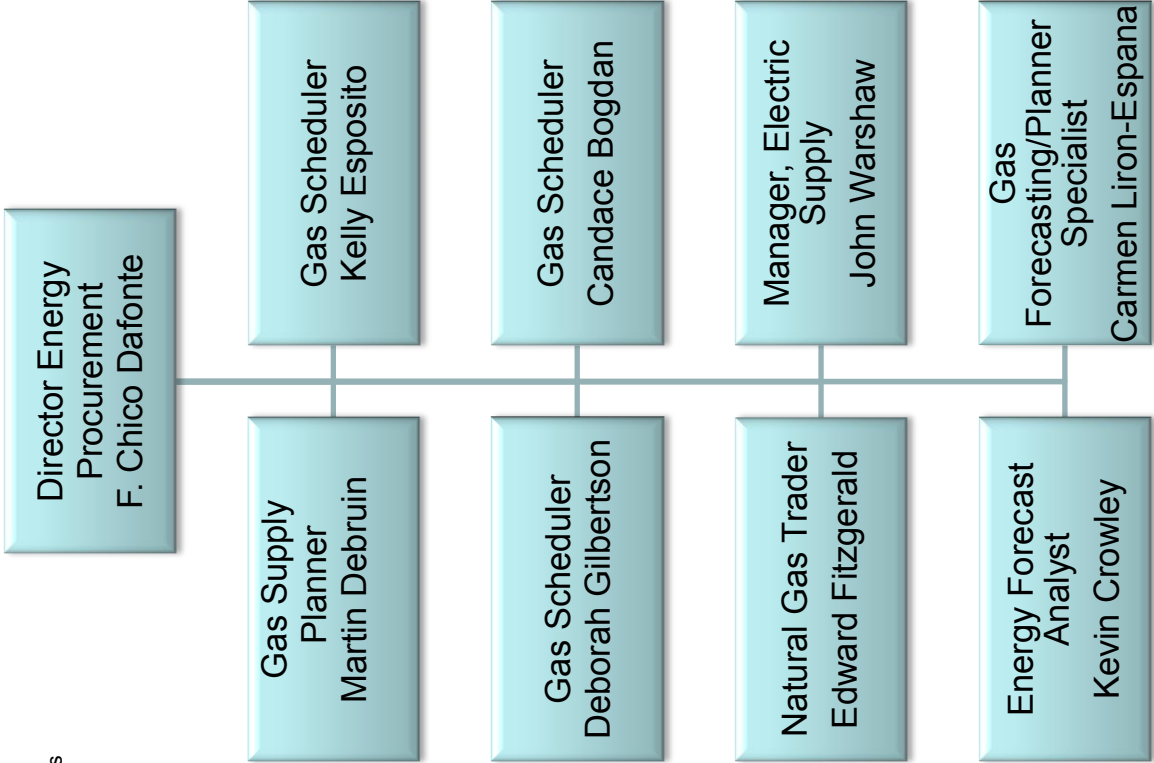
Attachment C - Structural Organizational Charts



Vacant
Position

Energy Procurement NH

Attachment C - Structural Organizational Charts

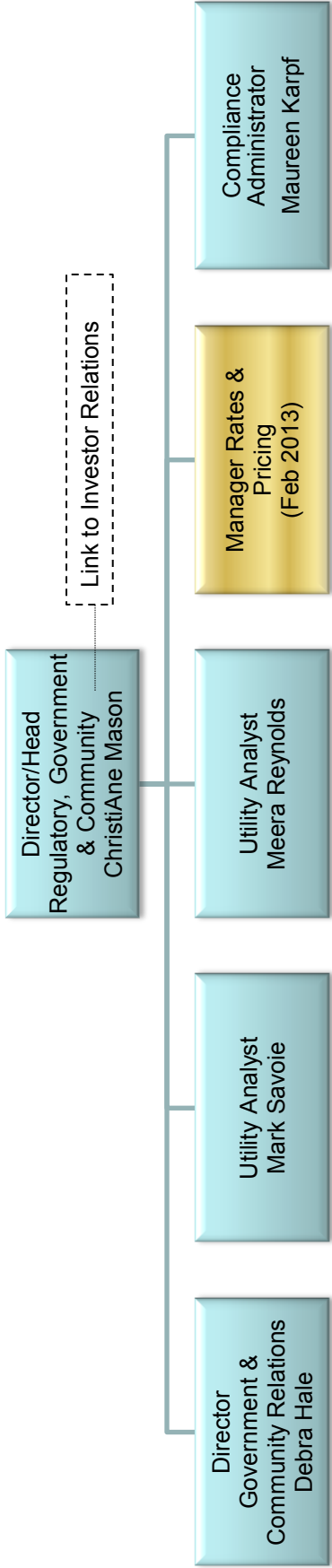


Vacant
Position

Regulatory, Government, and Community Relations

5003/5004
Monthly Report of Transition Progress
(per Settlement V.C. 1)
For the Month of April 2013

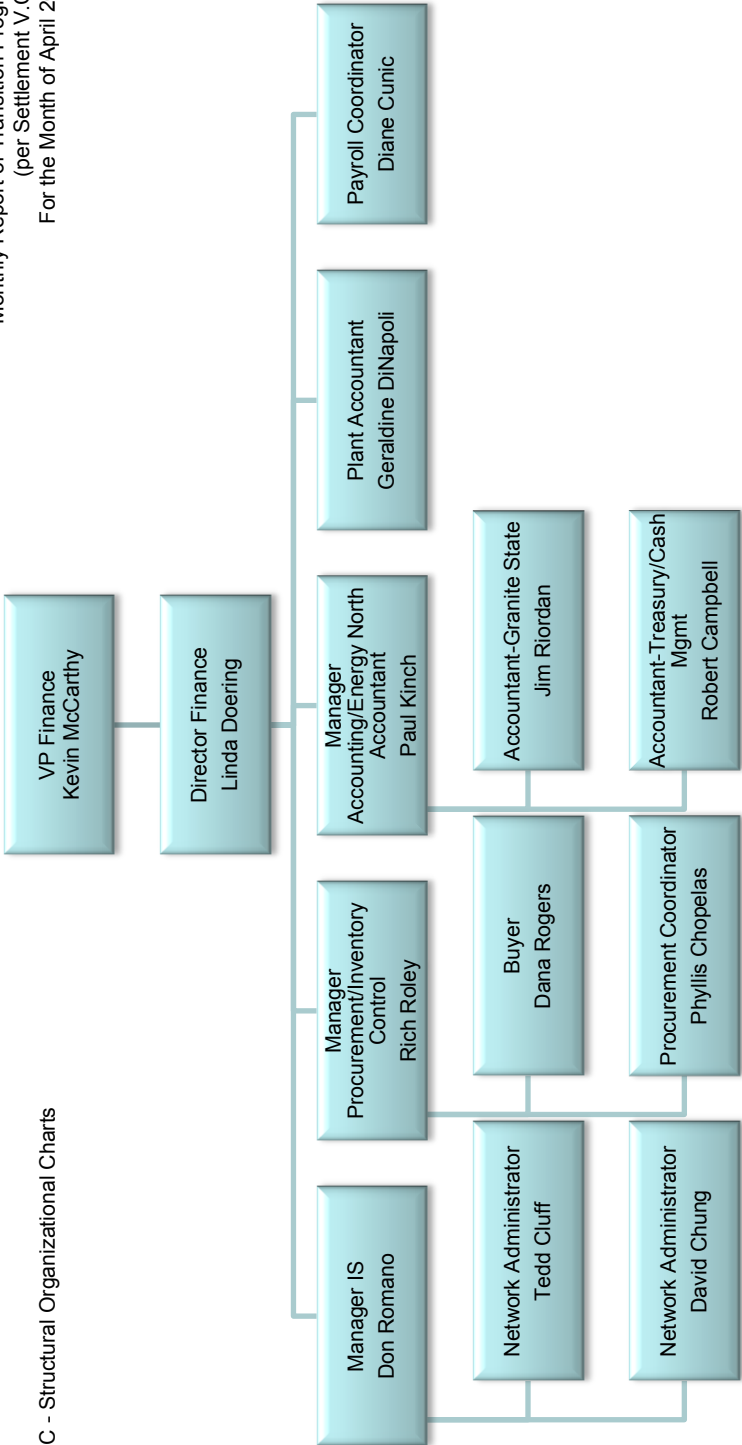
Attachment C - Structural Organizational Charts



Vacant
Position

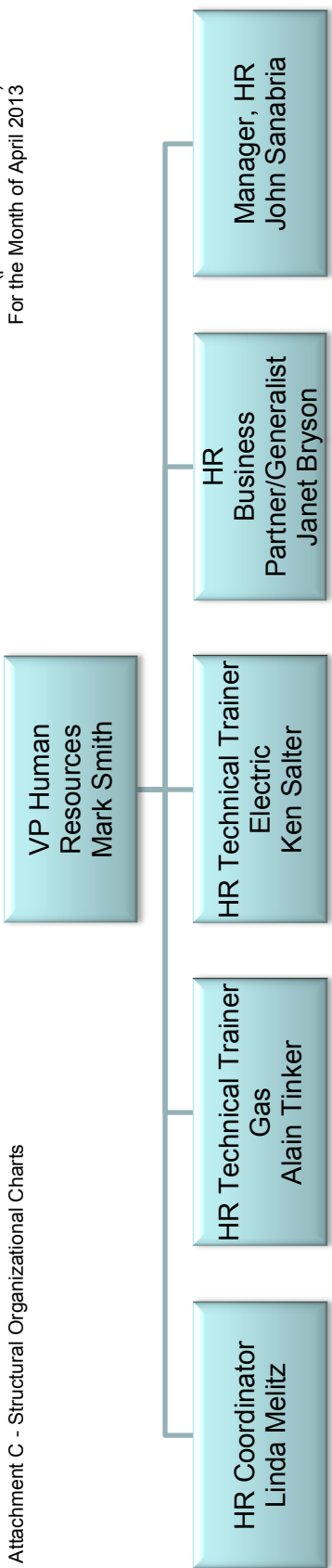
Finance

5003/5004
Monthly Report of Transition Progress
(per Settlement V.C.1)
For the Month of April 2013



Human Resources

Attachment C - Structural Organizational Charts

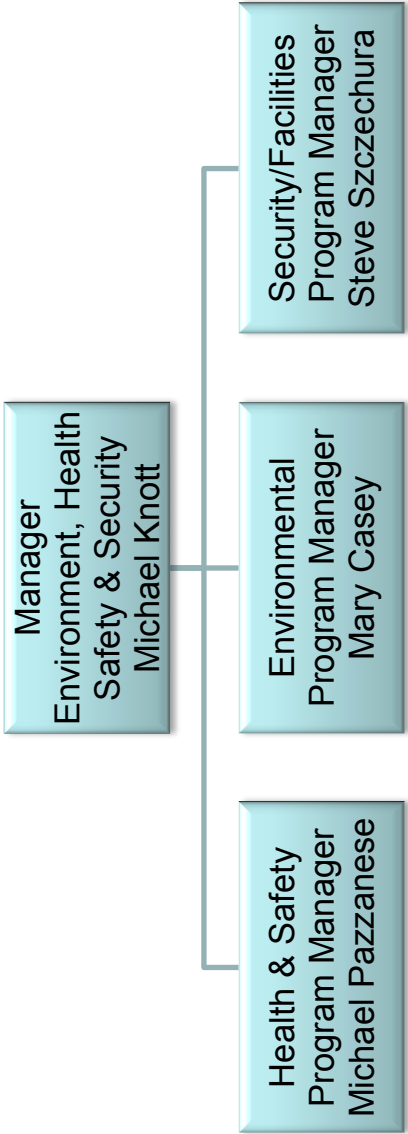


5003/5004
Monthly Report of Transition Progress
(per Settlement V.C. 1)
For the Month of April 2013

Environment, Health & Safety

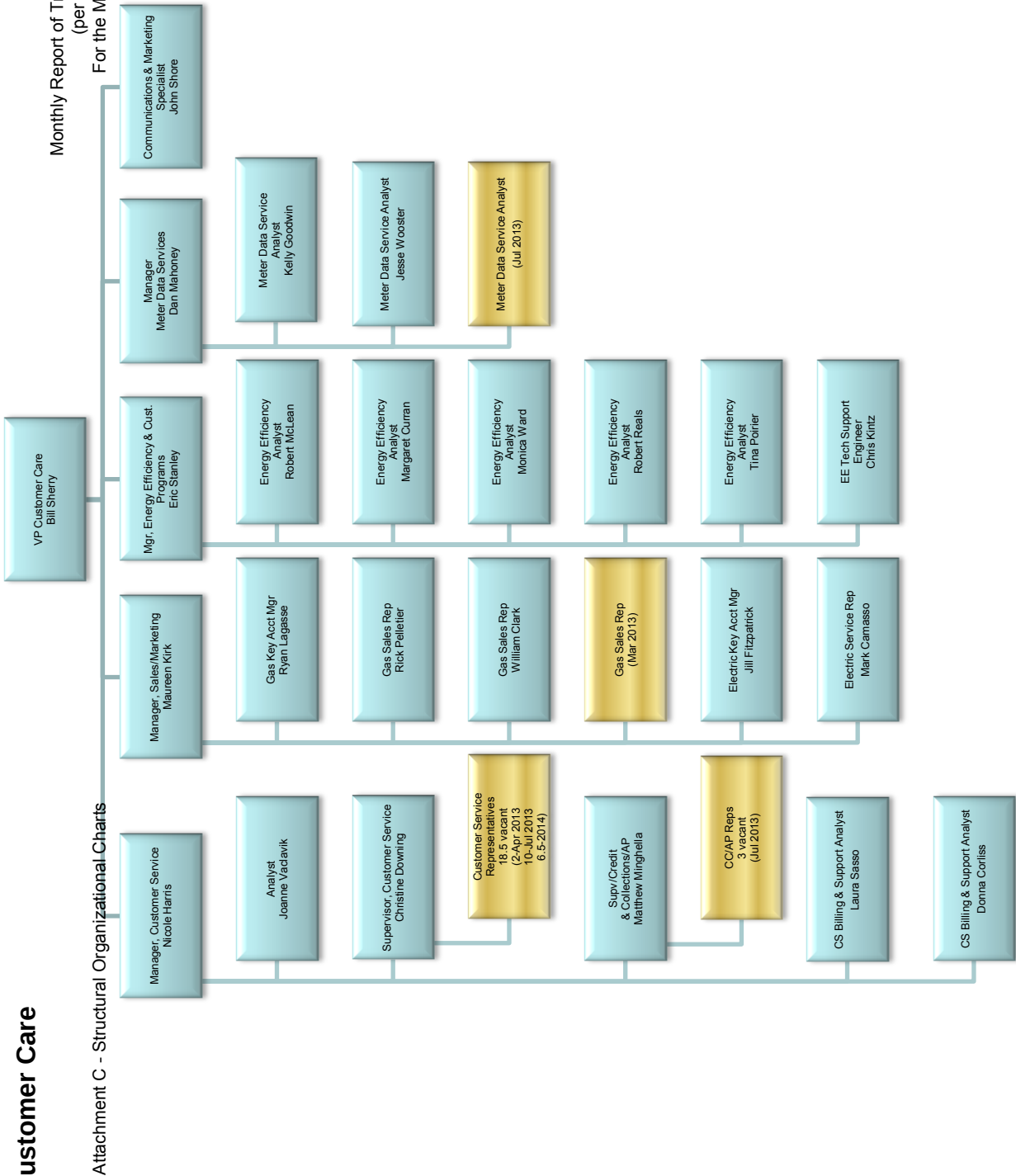
5003/5004
Monthly Report of Transition Progress
(per Settlement V.C. 1)
For the Month of April 2013

Attachment C - Structural Organizational Charts



Customer Care

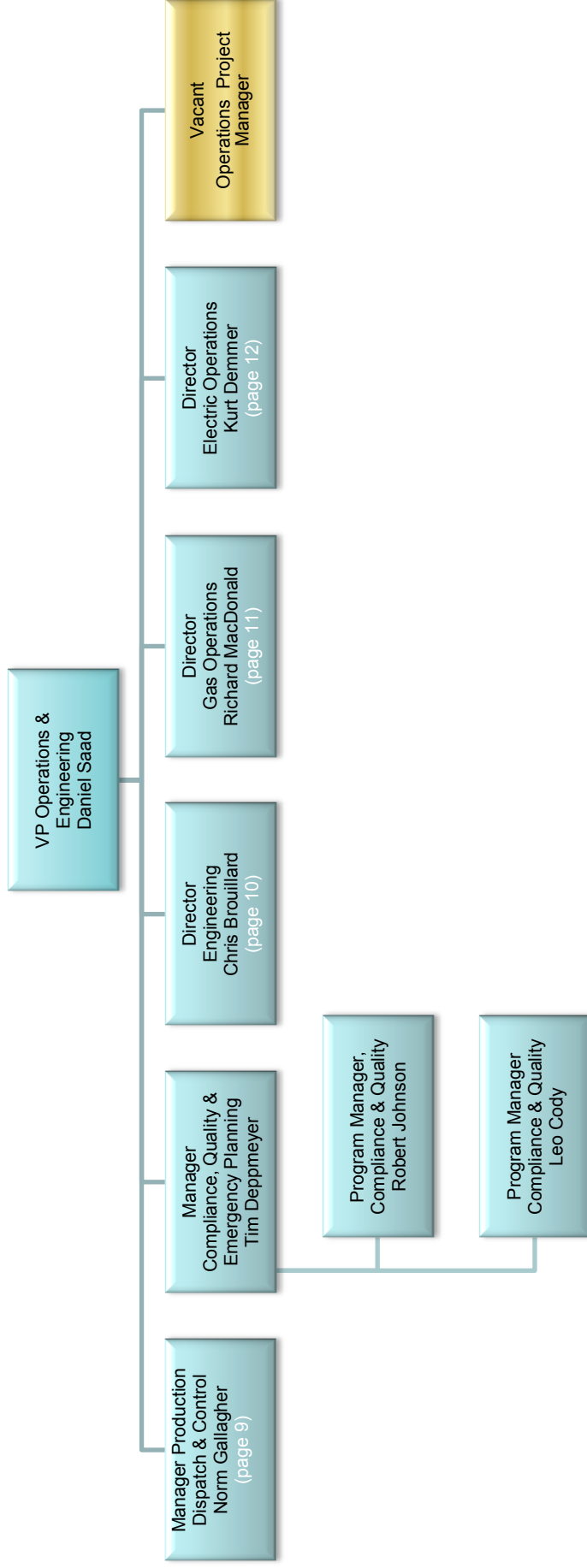
5003/5004
Monthly Report of Transition Progress
(per Settlement V.C.1)
For the Month of April 2013



Vacant
Position

Operations

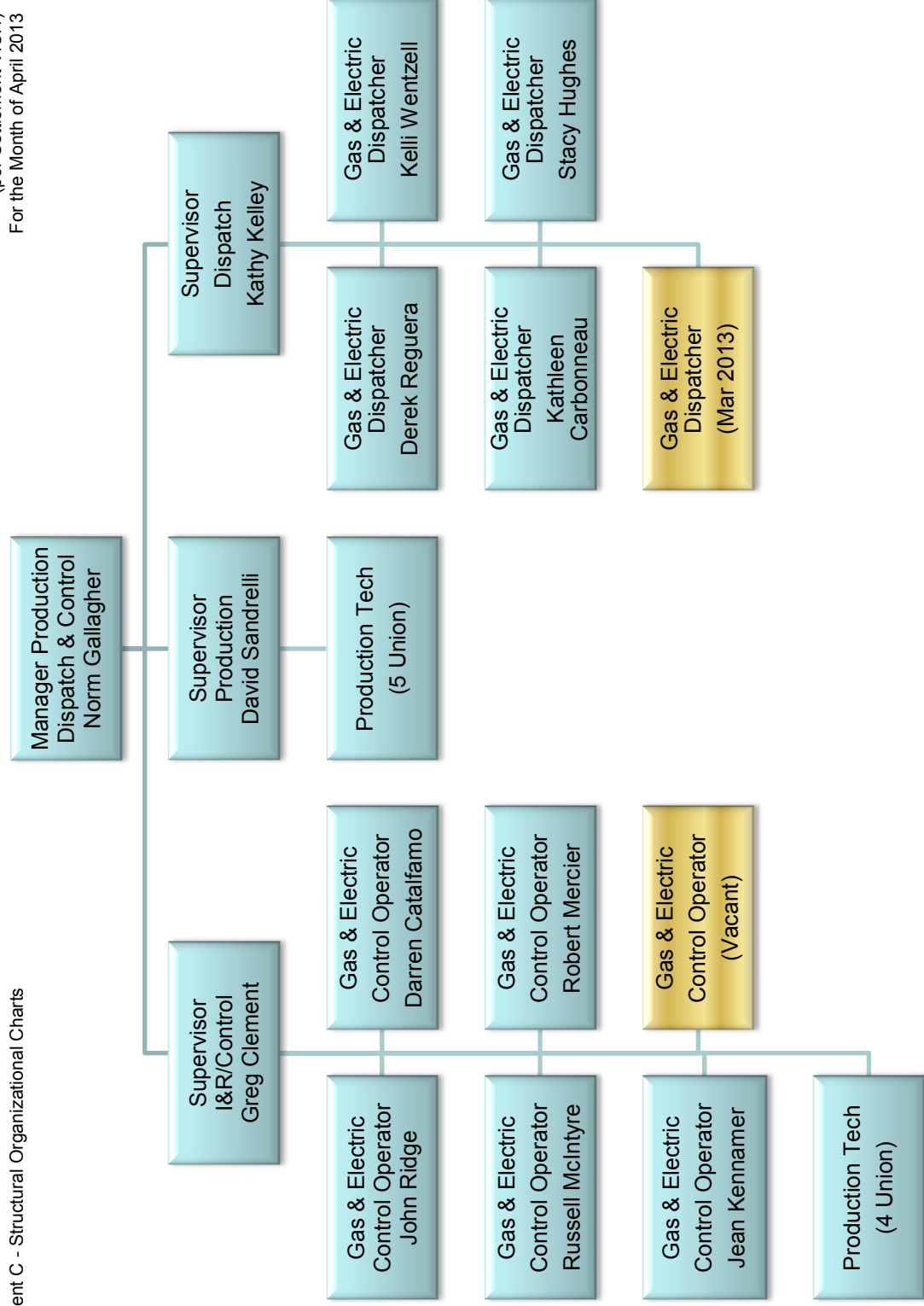
Attachment C - Structural Organizational Charts



Operations/Production, Dispatch & Control

5003/5004
Monthly Report of Transition Progress
(per Settlement V.C. 1)
For the Month of April 2013

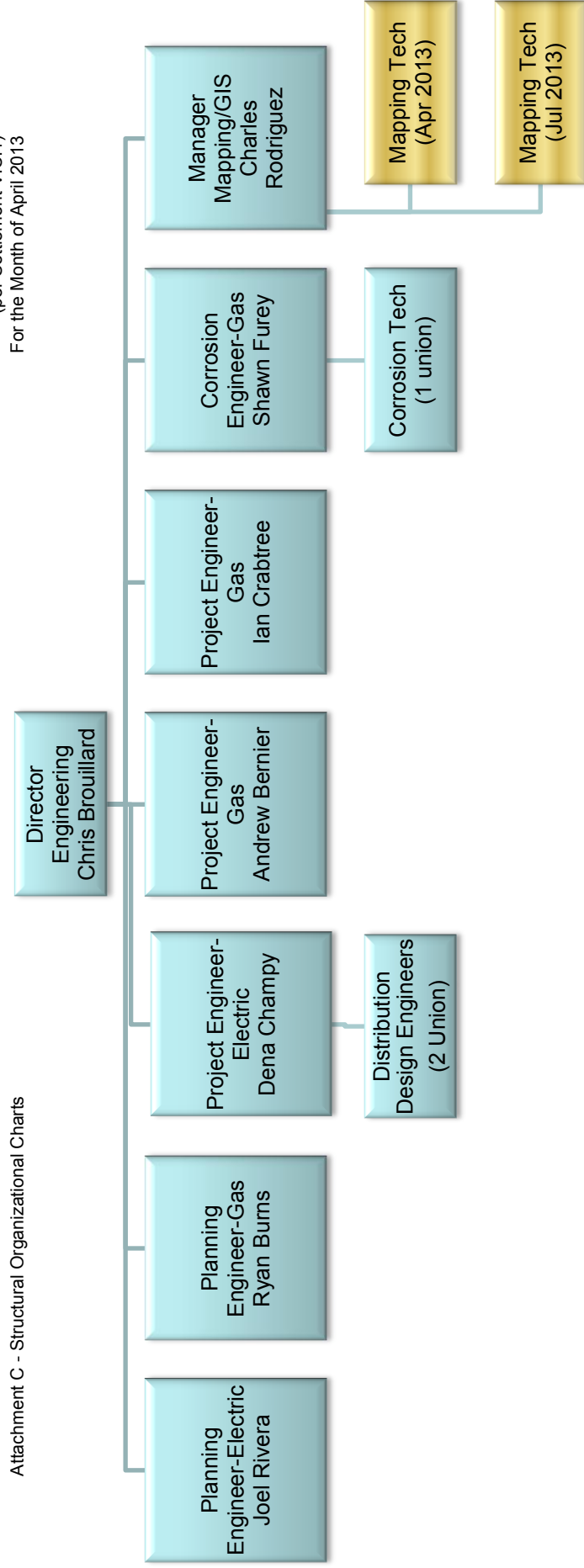
Attachment C - Structural Organizational Charts



Vacant
Position

Operations/Engineering

Attachment C - Structural Organizational Charts

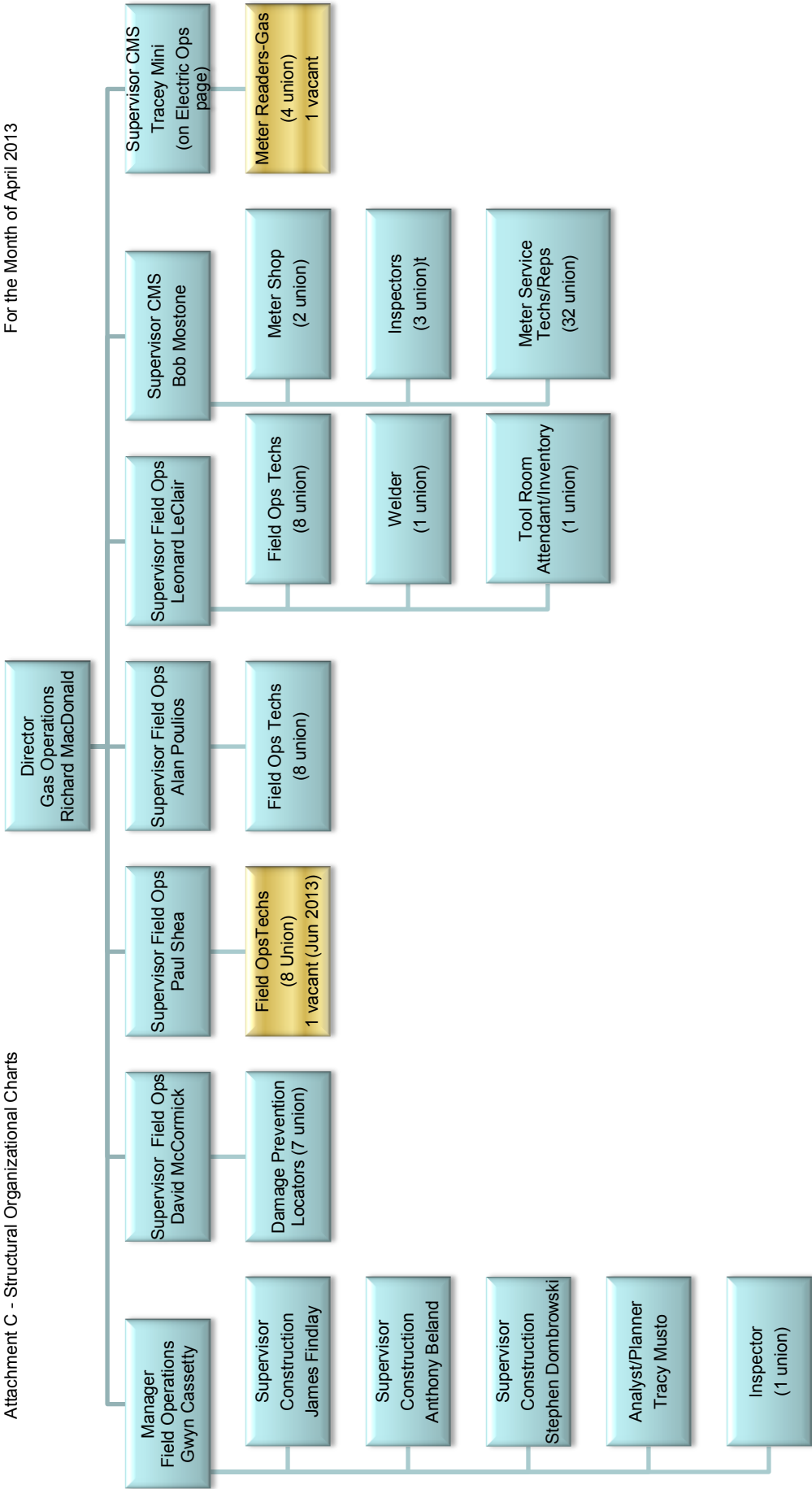


Vacant
Position

Operations/Gas

5003/5004
Monthly Report of Transition Progress
(per Settlement V.C.1)
For the Month of April 2013

Attachment C - Structural Organizational Charts



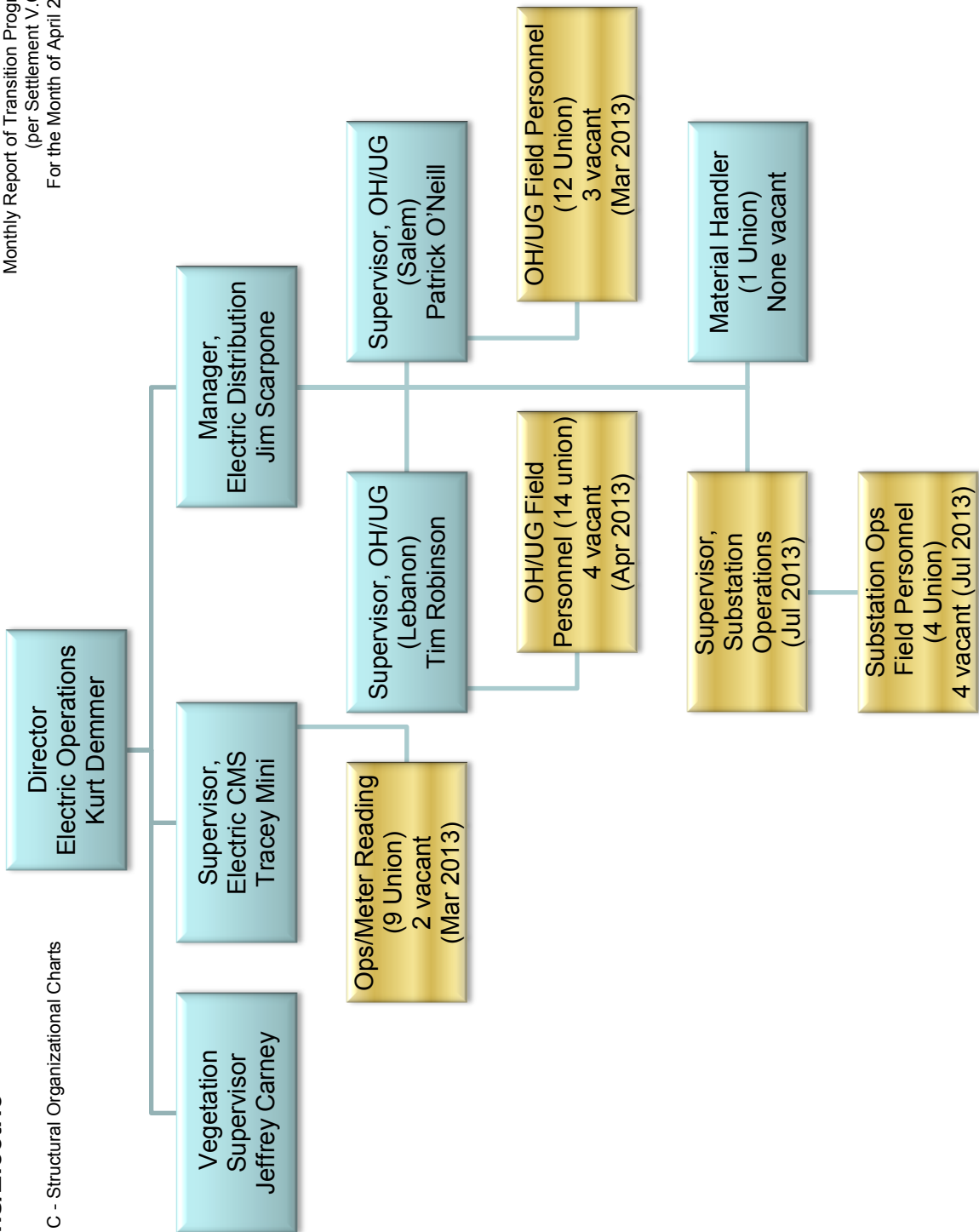
Vacant
Position

Operations/Electric

Attachment C - Structural Organizational Charts

May 22, 2013

5003/5004
Monthly Report of Transition Progress
(per Settlement V.C. 1)
For the Month of April 2013



Vacant
Position